Kayce Basques
Technical Writer
https://kayce.basqu.es/portfolio/

EXPERIENCE

Google, Staff Technical Writer (L6)   May 2022 - Present

- Docs lead for a couple confidential docs programs on https://fuchsia.dev (May 2022 to Jan 2022) and then docs lead for all of https://pigweed.dev (Jan 2023 to present) driving end-to-end docs strategy
- Created **Sphinx** extensions to *automate reference doc generation* and *ensure accuracy of community meeting announcements*
- Created a **changelog automation** tool that *enabled Pigweed to finally have consistent bi-weekly updates* (and wrote bi-weekly changelogs)
- Drove **Doxygen** integration resulting in a *self-sustaining system where all contributors now auto-generate all C++ reference docs from source*
- Explored the applications of **generative AI** in technical writing as a 20% project, see https://technicalwriting.tools and https://kayce.basqu.es/pigweedai
- Worked with a lot of **C++** code
- Technical focuses: **embedded development**, **hardware**, **docs infrastructure**

(Sabbatical), Chief Relaxation Officer   Jun 2021 - May 2022

- Studied **Python** and built personal projects such as https://tony.basqu.es
- Traveled to Brazil and studied **Portuguese**
- Read 19 books
- Got married!

Google, Senior Technical Writer (L5)   Jan 2019 - Jun 2021

- Led content strategy for https://web.dev and https://developer.chrome.com: defined docs strategy & vision; streamlined the docs contribution process; reviewed & edited hundreds of drafts; built an automated **GitHub bot** for reviewing content quality; created content quality guidelines
- Managed 3 technical writers
- Drove an *8x increase in pageviews* by prioritizing critical projects and migrating old but popular docs; *Doubled the quarterly contributor pool from ~15 to ~30 with 100% reported satisfaction*
- Technical focus: **web development**

Google, Technical Writer III (L4)   Jan 2017 - Jan 2019

Legend: **Skills**, *Impact*

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- Owned all https://devtools.chrome.com DevRel: maintained all 50+ docs; answered questions on Stack Overflow; presented at conferences; created videos
- *Tripled overall docs pageviews* by driving the integration of release notes into the product UI, *dramatically improving user awareness of new features*
- Technical focus: **web development**

Google, Technical Writer II (L3)   Jun 2015 - Jan 2017

- Owned all https://developer.chrome.com/docs/lighthouse docs and contributed docs to the Polymer project
- Technical focus: **web development**

Arrayent, Technical Writer   Aug 2012 - Apr 2015

- Wrote tutorials, guides, and references for an IoT startup with 2 developer products: an embedded C library and a web service API
- Migrated our developer docs from Google Docs to a modern **docs-as-code** infrastructure built on top of **Heroku** and **Sphinx**
- Monitored support tickets in **Zendesk** to inform docs needs
- Created an **XSLT** workflow to enable integration of **Doxygen**-generated API references
- Owned the end-to-end DevKit experience: creating sample apps, managing inventory, creating tutorials, supporting customers
- Worked closely with the VP of Biz Dev to write developer marketing blogs
- Technical focus: **embedded development**, **web service APIs**, **docs infrastructure**

EDUCATION

UC Berkeley, History   2009 to 2011

- 3.84 Overall GPA
- Honors and High Distinction In General Scholarship

Legend: **Skills**, *Impact*